



Home game tickets and/or organized by Como 1907

TERMS AND CONDITIONS

1. Tickets for home games of Como 1907 (hereinafter the Ticket(s)), whether they are league matches, European Competitions or friendlies and for any other match related to tournaments organized by Como 1907, which are to be held at the sports facility of the "Giuseppe Sinigaglia" stadium in Como (hereinafter the Stadium), are issued by Como 1907 S.r.l. (hereinafter Como 1907 or the Club), based in Como, Via G. Sinigaglia 2, email tickets@comofootball.com, through the ticketing system (authorized by the Revenue Agency provision no. 2024/354017 of September 12, 2024) owned by Sent Entertainment Italy S.r.l. (VAT number 04113830139) based in Como, PiazzaBorromeo 14 (SIAE System Code: 105398).
2. The Tickets are sold for the benefit of the customer (hereinafter, the Customer) - through online purchase to be made through the sales platform corresponding to the URL <https://tickets.comofootball.com/> (hereinafter, the Platform), subject to the Customer's registration on the platform itself, the issuance of the relevant reserved credentials, and acceptance of the terms of use - in the form of printable electronic Tickets, which must be used as access titles in compliance with these conditions.

By accepting these terms and general conditions, the Customer agrees to keep their registration data on the Platform constantly updated and guarantees that they are valid, truthful, accurate, and correct and do not violate third-party rights, it being understood that the Customer will be fully responsible for all operations they perform on the Platform using their credentials, committing to use the Platform in strict compliance with the relevant terms of use. The Club reserves the right to indicate to customers any additional official channels of Como 1907 where the purchase of Tickets may take place from time to time, as indicated on the official Club website corresponding to the URL <https://comofootball.com/>. Como 1907 is not responsible for any prejudice or damage suffered by holders of access titles purchased through channels other than those expressly indicated and authorized as provided in this article.
3. The Ticket is personal, valid for access to the match available on the sales platform and chosen by the Customer and entitles the holder to attend, from the sector, row, and seat indicated, the matches of the First Team of Como 1907 S.r.l., of the Serie A Championship 2025/2026, Coppa Italia or European Competitions or other competitions, or other football events organized by Como 1907, in compliance with the dates, calendar, times, and places if established and/or imposed by the Serie A League and/or the F.I.G.C. or UEFA and in accordance with the provisions of public authorities. Any changes in date and/or time of individual matches (including tournaments or the Serie A championship) imposed by the aforementioned authorities must be taken into account at the time of purchasing the Ticket. Such changes will not in themselves prejudice the right of entry for the Ticket holder, and will not entitle them to a refund of the purchase price except in cases provided for in the subsequent article 13, where applicable, nor to compensation of any kind.
4. Como 1907 may use, at its discretion, a dynamic pricing list according to the availability of Tickets, of the sectors and depending on the timing of purchases. Discounted or free Tickets are issued until the number of seats determined by Como 1907 is exhausted. Minors under 14 can access the Stadium only if accompanied by adults, each holding a valid Ticket.
5. The Customer agrees to enter the required information during the Ticket purchase phase, which must be truthful and may be verified at the time of access to the Stadium, as well as to take note of any notices/limitations imposed by the Club or the authorities on certain matches, which will be communicated to the Customer during the completion of the Ticket purchase. In the event that the violation of the aforementioned obligations results in the Ticket holder's inability to access the Stadium, they will not be entitled to a refund of the Ticket nor to compensation of any kind.
6. In the event that the competent authorities, for reasons of public order, take restrictive measures to sales (such as, by way of example and not limited to, the prohibition of purchasing Tickets by residents in certain geographical areas or the sale only to holders of a fidelity card), the Ticket holder who purchased the title before the issuance of the measure will have the right to request a full refund of the purchase price (excluding any sales commissions) by sending a request via [email to tickets@comofootball.com](mailto:tickets@comofootball.com).



7. The ticket holder is prohibited from using the Ticket for trade and/or speculation as well as from reselling it. The Club reserves the right to establish and foresee the eventual possibility of reselling the Ticket, which must be expressly authorized by the Club and can only occur through a dedicated service provided by Como 1907 and exclusively under the conditions and limits that will be established by the Club itself, also in line with the applicable regulations regarding so-called secondary ticketing, for which express acceptance will be required from the Ticket holder who wishes to use the service.
8. The name change of the Ticket user is allowed (except in specific cases where authorization is denied by the competent authorities for reasons of public order and safety or in case of restrictions imposed by the Club for specific matches) and in any case not for the purposes of trade and/or resale of the seat, except as provided in the previous article 7. If the Ticket is to be used by someone other than the holder, the name change, where permitted, can only be carried out through the procedure indicated on the official Como website, according to the methods indicated from match to match.
9. Any Ticket transferred in breach of these T&Cs may be cancelled without refund. The original holder of the Ticket also remains responsible for any acts carried out by the person to whom the ticket has been transferred: if the user of an access ticket violates the Stadium Regulations adopted by the Club or engages in a behaviour that endangers security, causes disorder or otherwise damages the reputation of the Club, the original holder of the Ticket may be subject to disciplinary measures imposed by the Club, including the suspension or revocation of the right to purchase tickets or season tickets for future matches and events of Como 1907.
10. Como 1907 reserves the right to offer Ticket packages for multiple matches issued under particularly advantageous economic conditions and reserves the right to impose restrictions on the name change procedure for Tickets included in the package.
11. Also in compliance with the provisions of the Serie A – F.I.G.C. regulations, in the event of suspension of the matches after the start of the second half, the Ticket will not be valid for the recovery match.
12. Failure to use the Ticket will not result in any right to a refund for its holder. The holder will instead have the right to receive a refund of the Ticket in the following cases: (a) closure of the section of the Stadium for which the Ticket was purchased (unless Como 1907 provides the holder with a replacement Ticket to attend the match in another section of the Stadium); (b) disqualification of the Stadium, with the match being played in another stadium (unless the holder has requested and obtained the issuance of a replacement Ticket to attend the match in the chosen stadium); (c) match played at the Stadium behind closed doors; (d) postponement of the match before its start for reasons of public order, fortuitous events and/or force majeure (unless the holder has requested and obtained the issuance of a replacement Ticket to attend the recovery event and/or in the case that the match is postponed for a maximum of 7 days). In any case, compensation for damages is excluded.
13. In the event that the Ticket cannot be issued due to the existence of prohibitive reasons, Como 1907 will have as its only obligation only to inform the Customer, without any right to refunds, compensations and/or indemnities of any kind being recognized to the latter.
14. To access the Stadium, the Ticket holder must use the access title equipped with a barcode and/or QR Codes to be used at the turnstiles, and must present a valid identity document (identity card, passport, or driver's license). Access to the Stadium is in any case subject to the possible presentation of certifications requested from time to time by provisions issued by the competent authorities. In case of failure to present the aforementioned documentation, access to the Stadium cannot be allowed. Furthermore, access to the Stadium may involve the subject being subjected to prevention and security checks on the person and in any bags and containers carried (to which they must submit), aimed exclusively at preventing the introduction into the Stadium of illegal, prohibited objects or substances that may induce or provoke acts of violence. It is at the discretion of the staff on duty at the Stadium during matches to verify the correspondence of the Tickets with the seat actually occupied by the holder and to remove the latter from the Stadium in case they occupy a seat different from that indicated on the Ticket.
15. Como 1907 may assign the Customer a seat different from that indicated on the Ticket for reasons of force majeure, fortuitous events, public order, security, or due to renovation work, by order of the Football League, provisions of public and/or sports authorities, or due to changes in Federal Regulations, also following a specific request from the public safety authority or due to reduced seating capacity of the Stadium. It is understood that in such cases the holder will not have the right to any type of refund, compensation, and/or indemnity.
16. In case of loss, theft, or removal of the Ticket, the holder must promptly inform the Club within 24 hours of the match



by sending an email to request one or more replacement access titles.

17. If after purchasing the Ticket the holder is subjected to an administrative and/or judicial measure that results in a ban on access to stadiums (Law 401/89 and subsequent amendments) or becomes responsible for violations of the "Regulations for the use of the facility", or if the access title is used by a person other than the holder, the Ticket may be blocked or canceled and access to the stadium disabled, without the holder having the right to receive refunds, compensation and/or indemnities.
18. The purchase and, in any case, the subsequent use of the Ticket implies acceptance of these conditions as well as the provisions of the " Code of regulation of the transfer of tickets for access to football events and conduct " and the "Regulations for the use of the sports facility 'G. Sinigaglia'" available on the website www.comofootball.com. Compliance with the aforementioned codes and regulations is an essential condition for access and the presence of spectators in the Stadium. The holder of the Ticket is required to behave in such a way as not to engage in actions aimed at denigrating, offending, or publicly contesting individuals, authorities, and public and/or private institutions. The Club, through security personnel, will have the authority to remove the spectator from the Stadium.
19. The Ticket may be withdrawn, canceled, deactivated, or its use prohibited at any time in all cases provided for. by law and by these conditions.
20. The Customer and/or user of the Ticket attending the match acknowledges and accepts that photographic and/or audio and video recordings may be made inside the Stadium, and for this purpose, consents to being photographed, recorded, or filmed by the Club and/or by any third parties authorized by it appointed or authorized. The Club will have the right to use, modify, transmit, publish or otherwise disseminate, assign and/or license, without territorial or temporal limits, all photographic and/or audio and/or video recordings that contain the voice and/or image of the Customer and/or the user of the access title inside the Stadium, with the freedom to use for any purpose, in any format or medium used for the recording of such footage known today or that will be invented in the future. The Club may use and authorize third parties to use such recordings in any form and manner, including for editorial and/or promotional purposes, within the limits established by current regulations and in compliance with the privacy notice referred to in the following art. 23. The Customer acknowledges and accepts that they will not have the right to use the Club's logos and trademarks and/or to disseminate or use for commercial purposes, in any way, the sounds and/or images of the Stadium and the matches.
21. Since it involves the provision of services related to leisure activities that have a specific date or period of specific execution, pursuant to art. 59 paragraph 1 letter n) of the Consumer Code (Legislative Decree 206/2005 and amendments), the right of withdrawal referred to in art. 52 and following of the same Code is excluded in favor of the purchasers of the Ticket.
22. The terms and conditions set forth in this document also apply if the Customer is a legal entity (of the Corporate Ticket/s), unless expressly derogated by the special conditions set forth in this art. 22. In particular, the Customer acknowledges and accepts that: (i) in addition to the resale or, in any case, commercial activities referred to in the previous art. 7, any use of Corporate Tickets for prize competitions or promotional operations related to the sale of goods or services is explicitly prohibited; (ii) the Customer is required to indicate the individual user of the Corporate Ticket, adhering to the procedure for name changes or title finalization that will be specified via email by Como 1907 once the purchase contract for the Corporate Ticket is finalized. All in compliance with the current regulations on the nominative nature of tickets. Following this online name change procedure or through a dedicated application, the system will automatically generate and send the Customer a receipt via email containing sector/row/seat, user data, and the QR CODE. (iii) the Customer agrees to communicate the terms and conditions of this document to the user and guarantees compliance by the user, provided that the use of Corporate Tickets by the user automatically implies acceptance as provided for in art. 87. (iv) any disputes regarding the issuance and/or use of Corporate Tickets against Como 1907 may only be raised by the Customer and not by the user of each Corporate Ticket.
23. The terms and conditions set forth in this document are governed by Italian law and, as applicable, by the regulations of the Serie A League – F.I.G.C and UEFA. Any dispute regarding the interpretation and/or execution of the same terms and conditions will be submitted to the Italian jurisdiction.
24. The personal data necessary for the purchase of Tickets will be processed by Como 1907, as the data controller of the processing, in accordance with EU Regulation No. 679/2016 and Legislative Decree No. 196/2003 and subsequent amendments, for the purposes and in the manner described in the [information available on the website www.comofootball.com](http://www.comofootball.com).



The Customer declares to have taken note of and specifically approve the following clauses of these terms and conditions: 4) Pricing policy of Como 1907, 5) Consequences arising from the Customer's inability to access the Stadium, in case of false information provided by the Customer, 8) Right of Como 1907 to impose restrictions on the name change procedure of Tickets that are part of packages, 9) Consequences for the transferor on the user's behaviour 11) Consequences arising from the suspension of matches after the start of the second half, 12) Cases in which the Ticket refund is allowed, 13) Rights and duties of Como 1907 in case of non-issuance of the Ticket due to the existence of prohibitive reasons, 15) Cases in which Como 1907 may assign the Customer a different seat from the one purchased, 17) Consequences arising from administrative and/or judicial measures that determine the prohibition of access to the stadiums for the Customer, from violations of the "Regulations for the use of the facility" and from the use of the Ticket by a person other than the Customer, 19) Further cases in which the Ticket may be withdrawn, canceled, deactivated or its use inhibited, 20) Recordings inside the Stadium – consent to the use of the image and use of the Customer; 22) Special provisions regarding Corporate Tickets; 23) Applicable law and jurisdiction in case of judicial dispute.