



Season tickets and tournaments organized by Como 1907 S.r.l.

GENERAL TERMS AND CONDITIONS OF SUBSCRIPTION

1. The subscription is valid for access to home matches, indicated at the time of subscription and, played by Como 1907 in the event to which the subscription refers (such as the Championship or European competitions) as well as for matches of friendly tournaments organized by Como 1907 (hereinafter, Subscription) to be held at the sports facility of the "Giuseppe Sinigaglia" stadium in Como (hereinafter Stadium). The Subscription is issued by Como 1907 S.r.l. (hereinafter Como 1907 or the Club), based in Como, Via G. Sinigaglia 2, email tickets@comofootball.com, through the ticketing system (authorized by the Revenue Agency provision no. 2024/354017 of September 12, 2024) owned by Sent Entertainment Italy S.r.l. (VAT number 04113830139) based in Milan, Via Piazza Borromeo 14 (SIAE System Code: 105398).

2. The Subscription is sold to the customer (hereinafter, the Customer) - through online purchase from to be made through the sales platform corresponding to the URL <https://tickets.comofootball.com/> (hereinafter, the Platform), subject to the Customer's registration on the platform itself, the issuance of the relevant confidential credentials, and acceptance of the terms of use - in the form of Subscription.

By accepting these general terms and conditions, the Customer agrees to keep their registration data on the Platform constantly updated and guarantees that they are valid, truthful, accurate, and correct and that they do not violate third-party rights, it being understood that the Customer will be fully responsible for all operations they perform on the Platform using their credentials, committing to use the Platform in strict compliance with the relevant terms of use.

The Club reserves the right to indicate to customers any additional official channels of Como 1907 where the purchase of Subscriptions may take place from time to time, as indicated on the official Club website corresponding to the URL <https://comofootball.com/>. Como 1907 is not responsible for any prejudice or damage suffered by holders of access tickets purchased through channels other than those expressly indicated and authorized as provided in this article.

3. The Subscription is personal and, depending on the competition to which it refers, entitles the holder to attend, from the indicated seat, the matches of the First Team of the Como 1907 S.r.l. of the football Championship or European competitions, or friendly tournaments organized by Como 1907, in accordance with the calendar, dates, times, and locations established by the Lega Serie A – F.I.G.C., or UEFA, or in the case of tournaments organized by Como 1907, by the latter. All in compliance with the provisions of public authorities. Any changes in date, time, and/or location of the matches will not in themselves prejudice the right of the Customer holding the Subscription to enter, but will not entitle them to a refund of the pro-rata purchase price of the Subscription itself, except in cases provided for by the subsequent article 11, where applicable, nor to compensation of any kind.

4. Como 1907 may use, at its discretion, a dynamic pricing list according to the availability of Subscriptions and individual tickets, sectors, and depending on the timing of purchases. Discounted or free Subscriptions are issued until the number of seats determined by Como 1907 is exhausted. Minors under 14 can access the Stadium only if accompanied by adults, each holding a valid ticket or Subscription.

5. The Customer agrees to enter the required information during the Subscription purchase phase, which must be truthful and that may be verified at the time of access to the Stadium, as well as to take note of any notices/limitations imposed by the Club or the authorities during certain matches that will be communicated to the Customer during the finalization of the Subscription purchase. In the event that the violation of the aforementioned obligations results in the inability of the Subscription holder to access the Stadium, they will not be entitled to a refund of the Subscription, not even pro- rata, nor to compensation of any kind.

6. In the event that the competent authorities, for reasons of public order, take restrictive measures to sales (such as, by way of example and not limited to, the prohibition of purchasing Subscriptions by residents in certain geographical areas or sales only to holders of loyalty cards), the holder of the Subscription who purchased the ticket before the issuance of the measure will have the right to request a full refund of the purchase price by sending a request via email to tickets@comofootball.com.



7. The holder of the Subscription is prohibited from using the Subscription for trade and/or speculation, as well as reselling it. The Club reserves the right to establish and foresee the eventual possibility of reselling the Subscription, which must be expressly authorized by the Club and can only occur through a dedicated service provided by Como 1907 and exclusively under the conditions and limits that will be established by the Club itself, also in line with the applicable regulations regarding so-called secondary ticketing, for which express acceptance will be required from the holder of the Subscription who wishes to use the service.
8. The name change of the Subscription user is allowed (except in specific cases where authorization is denied authorization by the competent authorities for reasons of public order and safety or in case of restrictions imposed by the Club for specific matches) and in any case not for the purposes of trade and/or resale of the seat, except as provided in the previous article 7. If the Subscription is to be used by someone other than the holder, the name change, where permitted, can only be carried out through the procedure indicated on the official Como 1907 website, according to the live methods indicated. At the beginning of the relevant subscription campaign, will be communicated the maximum number of user changes allowed and any further limitations.
9. Any ticket transferred in violation of these T&Cs may be cancelled without refund. The Season Ticket holder also remains responsible for any acts carried out by the person to whom the ticket has been transferred: if the user of an access ticket violates the Stadium Regulations adopted by the Club or behaves in a way that endangers security, causes disorder or otherwise damages the reputation of the Club, the Season Ticket holder may be subject to disciplinary measures imposed by the Club, including the suspension or revocation of the right to purchase tickets or season tickets for future matches and events of Como 1907.
10. The benefits guaranteed by subscribing to the season ticket, in addition to those relating to the right to enter the stadium, will be communicated at the beginning of the relevant season ticket campaign.
11. As provided by the regulations of the Serie A League – F.I.G.C., and UEFA in the event of suspension of matches after the start of the second half, the Subscription will not be valid for the recovery match. The non-use of the Subscription, even with reference to one or more matches, will not give rise to any right to a refund, not even pro-rata, for its holder. The holder will instead be entitled to receive a refund of the entire Subscription or part of it in the following cases: (a) closure of the sector of the Stadium for which the Subscription was purchased (unless Como 1907 provides the holder with a replacement ticket to attend the match in another sector of the Stadium); (b) disqualification of the Stadium, with the match/matches being played in another stadium (unless the holder has requested and obtained the issuance of a replacement ticket to attend the match in the chosen stadium); (c) match played at the Stadium behind closed doors; (d) postponement of the match before its start for reasons of public order, fortuitous events and/or force majeure (unless the holder has requested and obtained the issuance of a replacement ticket to attend the recovery event and/or in the case that the match is postponed for a maximum of 7 days). It is understood that if one or more of the aforementioned events occur in relation to all the matches covered by the Subscription, the refund will cover the entire purchase price of the Subscription itself; otherwise, the refund will be relative to the pro-rata price of the Subscription related to the match/matches involved in the above events. For the purpose of the pro-rata refund of the Subscription price related to the matches for which it was not possible to use the Subscription, the cost of the subscription paid by the holder will be divided by the individual matches provided for by the subscription and the subsequent refund of the cost of the matches for which the subscriber could not use, for the reasons set forth in this article, the purchased access right. Compensation for damages is in any case excluded.
12. In the event that the Subscription cannot be issued due to the existence of prohibitive reasons, Como 1907 will have as the only obligation to inform the Customer, without any right to refunds, compensations and/or indemnities of any kind being recognized to the latter.
13. The Subscription is valid from the first home match of the Championship or the friendly tournament, following the issuance of the Subscription itself. In the event that any renovation work on the Giuseppe Sinigaglia sports facility (where the home matches of the First Team are organized) extends beyond the start of the Championship or the friendly tournament, Como 1907 recognizes the Customer:
 - the possibility of obtaining their access title for the matches included in the subscription that will be played in another sports facility;
 - alternatively, request within 48 hours before the first match a purchase voucher of the nominal value of the ticket related to the match/matches played in another sports facility. Voucher to be used for the



purchase of tickets/subscriptions for Como 1907 by the end of the sports season for which the subscription was purchased.

14. To access the Stadium, the holder of the Subscription must use the access title equipped with a barcode and/or the QR Code to be shown at the turnstiles, along with a valid identity document (identity card, passport, or driver's license). Access to the Stadium is in any case subject to the possible presentation of the certifications required from time to time by the measures issued by the competent authorities. In case of failure to present the aforementioned documentation, access to the Stadium may not be allowed. Furthermore, access to the Stadium may involve the subject being subjected to prevention and security checks on the person and in the any bags and containers carried (to which he must comply), aimed exclusively at preventing the introduction into the Stadium of illegal, prohibited objects or substances that may induce or provoke acts of violence. It is the responsibility of the staff on duty at the Stadium during matches to verify the correspondence of the Subscription with the seat actually occupied by the holder and to remove the latter from the Stadium in the event that he occupies a seat different from that indicated in the Subscription.
15. Como 1907 may assign the Customer a seat different from that indicated in the Subscription for reasons of force greater, fortuitous events, public order, security or due to renovation work, by order of the Football League, provisions of public and/or sports authorities, or due to changes in Federal Regulations, also following a specific request from the public security authority or due to reduced seating capacity of the Stadium. It is understood that in such cases the holder will not be entitled to any type of refund, compensation and/or indemnity.
16. In case of loss, theft, or removal of the Subscription, the holder is required to report it promptly to the Club and may request one or more replacement access titles for the remaining matches.
17. If, after purchasing the Subscription, the Customer encounters obstacles, or is subjected to an administrative and/or judicial measure that determines the prohibition of access to stadiums (Law 401/89 and subsequent amendments) or is responsible for violations of the "Regulations for the use of the facility" or the Subscription is used by a person other than the holder, the Subscription may be canceled and access to the Stadium disabled, without the holder being entitled to receive compensation or indemnities.
18. The purchase and, in any case, the subsequent use of the Subscription implies acceptance of these conditions as well as the provisions of the " Code of regulation of the transfer of tickets for access to football events and conduct" and the "Regulations for the use of the sports facility 'G. Sinigaglia'" available on the website www.comofootball.com. Compliance with the aforementioned codes and regulations is an essential condition for access and the presence of spectators in the Stadium. The holder of the Subscription is required to behave in such a way as not to engage in actions aimed at denigrating, offending, or publicly contesting people, authorities, and public and/or private institutions. The Club, through security personnel, will have the authority to remove the spectator from the Stadium.
19. The Subscription may be withdrawn, canceled, deactivated or its use prohibited at any time in the cases provided for by law and these conditions.
20. The Customer and/or user of the Subscription who attends the match acknowledges and accepts that photographic and/or audio and video recordings may be made inside the Stadium, and for this purpose, consents to being photographed, recorded or filmed by the Club and/or by any third parties authorized by it appointed or authorized.

The Club will have the right to use, modify, transmit, publish or otherwise disseminate, assign and/or license, without territorial or temporal limits, all photographic and/or audio and/or video recordings that contain the voice and/or image of the Customer and/or the user of the access title inside the Stadium, with the freedom to use for any purpose, in any format or medium used for the recording of such footage known today or that will be invented in the future. The Club may use and authorize third parties to use such footage in any form and manner, including for editorial and/or promotional purposes, within the limits established by current regulations and in compliance with the privacy notice referred to in the following article 24.

The Customer acknowledges and accepts that they will not have the right to use the Club's logos and trademarks and/or to disseminate or use for commercial purposes, in any way, the sounds and/or images of the Stadium and the matches.
21. Since it involves the provision of services related to leisure activities, which have a specific date or period of specific execution, pursuant to art. 59 paragraph 1 letter n) of the Consumer Code (Legislative Decree 206/2005 and subsequent amendments), it excludes the right of withdrawal referred to in Article 52 and following of the Consumer Code in favor of the purchasers of the Subscription.



22. The terms and conditions set forth in this document also apply if the Customer is a legal entity (Corporate Subscription), unless expressly derogated by the specific conditions set forth in this Article 20. In particular, the Customer acknowledges and agrees that: (i) in addition to the resale or, in any case, commercial activities referred to in the previous Article 7, any use of Corporate Subscriptions for prize competitions or promotional advertising operations related to the sale of goods or services is explicitly prohibited; (ii) the Customer is required to indicate the individual user of the Corporate Subscription, adhering to the name change procedure or title perfection that will be specified via email by Como 1907 once the purchase contract for the Corporate Subscription is finalized. All in compliance with the current regulations on the nominative nature of tickets. Following this online name change procedure or through a dedicated application, the system will automatically generate and send the Customer a receipt via email containing sector/row/seat, the user's data, and the QR CODE. (iii) the Customer agrees to communicate the terms and conditions of this document to the user and guarantees compliance by the user, provided that the use of the Corporate Subscription by the user automatically implies acceptance as provided for in Article 18. (iv) any disputes regarding the issuance and/or use of the Corporate Subscription against Como 1907 can only be raised by the Customer and not by the user of the Corporate Subscription.
23. The terms and conditions of use of the Subscriptions provided in this document are governed by Italian Law and, where applicable, by federal regulations. Any dispute concerning the validity, application, interpretation, execution, and resolution of the same terms and conditions shall be submitted to Italian jurisdiction.
24. The personal data necessary for the purchase of the Subscription will be processed by Como 1907, as the data controller, in accordance with EU Regulation No. 679/2016 and Legislative Decree No. 196/2003 and subsequent amendments, for the purposes and in the manner described in the information available on the website www.comofootball.com.

The Customer declares to have reviewed and specifically approves the following clauses of these terms and conditions: 4) Pricing policy of Como 1907, 5) Consequences arising from the Customer's inability to access the Stadium, in case of false information provided by the Customer, 8) Right of Como 1907 to impose restrictions on the name change procedure of the Subscription that are part of packages, 9) Consequences for the transferor on the user's behaviour 11) Consequences arising from the suspension of matches after the start of the second half - Cases in which the refund of the Subscription is allowed, 12) Rights and duties of Como 1907 in case of non-issuance of the Subscription due to the existence of prohibitive reasons, 15) Cases in which Como 1907 may assign the Customer a different seat from the one purchased, 17) Consequences arising from administrative and/or judicial measures that determine the prohibition of access to the stadiums for the Customer, from violations of the "Regulations for the use of the facility" and from the use of the Subscription by a person other than the Customer, 19) Further cases in which the Subscription may be withdrawn, canceled, deactivated, or its use inhibited, 20) Recordings inside the Stadium - consent to the use of the image and use of the Customer; 22) Special provisions relating to Corporate Subscriptions, 23) Applicable law and jurisdiction in case of judicial dispute.